

PRECAUTIONARY RECALL

For the safety of all customers AustriAlpin is issuing an immediate voluntary recall of certain batches of the Austrialpin DELTA carabiner delivered after October 2012.

If you own a Austrialpin DELTA carabiner that was purchased after October 2012 please read this notice carefully and follow the instructions.

Affected are DELTA carabiners, article number FD00A with the batch numbers **00001** and **Ø0001**



serial number



Reason for the recall:

In the course of routine tests anomalies in strength of the major axis was observed at several pieces. Caused by inhomogeneous raw material minimal stress cracks can occur at the bending. These cracks can be tricky, because rarely they do not occur immediately.

Do not use these carabiners anymore!

Please do return only carabiners which are identified as having the relevant batch codes. Once identified, please use the attached formula for sending back the carabiners.

We will replace the returned product as quickly and efficiently as possible with a new Delta carabiner. As a compensation for shipping cost, you will receive a complimentary AustriAlpin carabiner (see return form)

For more information, do not hesitate to contact us

via phone: +43 5225 65248

via email: recall@austrialpin.at

The safety of our customers is of prime importance. We would like to apologize for the inconvenience of this precautionary measure and are kindly asking for your understanding and help.

Return address:

Austrialpin VertriebsgmbH
Industriezone C-2a
A-6166 Fulpmes
Austria, Europe

Rücksendeformular DELTA Karabiner

Recall DELTA carabiner

RÜCKSENDEADRESSE / *return shipment address:*

Name / *name:* _____

Adresse / *address:* _____

PLZ, Ort / *zip code, town:* _____

Land / *country:* _____

Telefon / *phone:* _____

E-Mail: _____

Portokostenersatz / *refund of transportation costs:*

HMS Carabiner Minor

oder / or

Fifty:Fifty Carabiner

oder / or

Rückerstattung der Portokosten / *refund of transportation costs*

IBAN: _____

BIC: _____

Portokosten (bitte eingescanntes Beleg per e-mail an office@austrialpin.at)
transportation costs (please send the scanned receipt to office@austrialpin.at)

Datum, Unterschrift / *date, signature* _____